Overview of Shared Decision Making

For the online webcast: Please submit your questions to the panel via the chat box. The online hosts will be collecting the questions during the session to be brought to the panel moderator during the panel discussion.

OVERVIEW OF SHARED DECISION MAKING

THE PINNACLE OF PATIENT-CENTERED CARE



CDRH Patient Preference Initiative Workshop Michael J Barry, President September 19, 2013

FOUNDATION MISSION

 The mission of the Foundation is to inform and amplify the patient's voice in health care decisions





PRINCIPLES THAT GUIDE OUR WORK

We believe patients should be:



Supported and encouraged to participate in their health care decisions



Fully informed with accurate, unbiased and understandable information



Respected by having their goals and concerns honored



IS INFORMED CONSENT "REAL?"

- In a survey of consecutive patients scheduled for an elective coronary revascularization procedure at Yale New Haven Hospital in 1997-1998:
 - 75% believed PCI would help prevent an MI.
 - 71% believed PCI would help them live longer.



IS INFORMED CONSENT "REAL?"

- While even through the latest meta-analysis in 2009 (61 trials and 25,388 patients):
 - "Sequential innovations in catheter-based treatment for non-acute coronary artery disease showed no evidence of an effect on death or myocardial infarction when compared to medical therapy."





IS INFORMED CONSENT "REAL?"

- In a survey of consecutive patients consented for an elective coronary angiogram and possible percutaneous coronary intervention at Baystate Medical Center in 2007-2008:
 - 88% believed PCI would help prevent an MI.
 - 76% believed PCI would help them live longer.



ARE PATIENTS INFORMED AND INVOLVED?

Question	Percent Who Answered Correctly
How many people	
get pain relief from joint replacement surgery	28
experience a surgical complication (e.g. wound infection)	46
will have replacement last at least 20 years	15
How long most people require to return to normal activity	39

ARE PATIENTS INFORMED AND INVOLVED?

Patient Recollection of Decision Making Process	PCa Surgery % (n=685)	CA Stent % (=472)
Talked most with specialist (rather than PCP)	83	86
Doctor discussed reasons for surgery	95	77
Doctor discussed reasons might not want surgery	63	19
Doctor discussed any alternative as serious option	64	10
Doctor asked about your preference for Rx	76	16

Fowler et al, JGIM 2/28/12



TOP THREE GOALS AND CONCERNS FOR BREAST CANCER DECISIONS

Condition: Goal	Pat	Prov	р
Keep your breast?		71%	
Live as long as possible?		96%	
Look natural without clothes		80%	
Avoid using prosthesis		0%	



TOP THREE GOALS AND CONCERNS FOR BREAST CANCER DECISIONS

Condition: Goal	Pat	Prov	р
Keep your breast?	7%	71%	P<0.01
Live as long as possible?	59%	96%	P=0.01
Look natural without clothes	33%	80%	P=0.05
Avoid using prosthesis	33%	0%	P<0.01

THE SILENT MISDIAGNOSIS



"Many doctors aspire to excellence in diagnosing disease. Far fewer, unfortunately, aspire to the same standards of excellence in diagnosing what patients want."

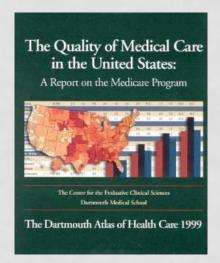
Mulley A, Trimble C, Elwyn G. Patients' preferences matter: stop the silent misdiagnosis. 367 London: King's Fund; 2012



FORCES SUSTAINING UNWANTED PRACTICE VARIATION

Patients:

Making Decisions in the Face of Avoidable Ignorance



Clinicians:

Less than optimal "Diagnosis" of Patients' Preferences

Poor Decision Quality
Unwanted Practice Variation

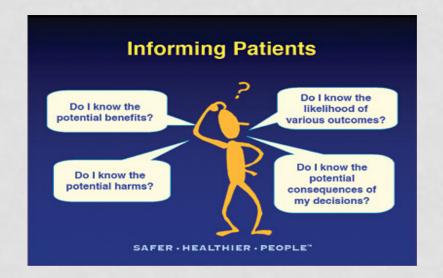


WHAT IS GOOD MEDICAL CARE?

- It is not just about doing things <u>right</u>
- It is also about doing the *right thing*
- <u>Proven effective care:</u> For some medical problems, there is one best way to proceed
- <u>Preference-sensitive care:</u> For many and perhaps most medical problems, there is more than one reasonable option

SHARED DECISION MAKING MODEL

- Key characteristics:
 - At least two participants (clinician & patient) are involved
 - Both parties share information
 - Both parties take steps to build a consensus about the preferred treatment
 - An agreement is reached on the treatment to implement





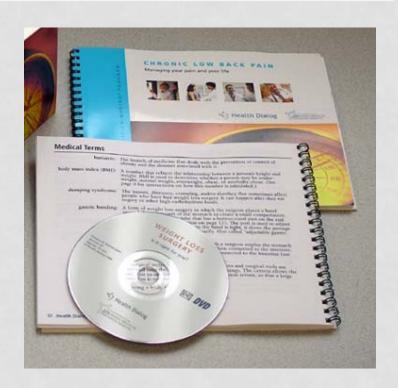
PATIENT DECISION AIDS CAN HELP!

- Tools designed to help people participate in decision-making
- Provide information on the options
- Help patients clarify and communicate the values they associate with different features of the options



PATIENT DECISION AIDS: TOOLS TO FACILITATE SDM

- Describe a specific condition
- Present information organized around specific decisions
- Strive to keep information accessible (charts, graphs) and balanced
- Encourage patients to interpret information in context of their own goals and concerns
- Engage viewers with real patient stories
- Advise patients to make decisions with their physician





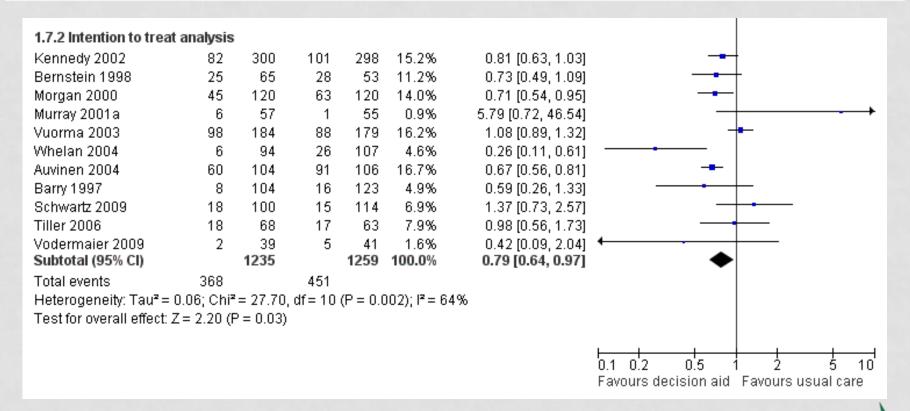
COCHRANE REVIEW OF DECISION AIDS

- In 86 trials in 6 countries of 34 different decisions, use has led to:
 - Greater knowledge
 - More accurate risk perceptions
 - Lower decision conflict
 - Greater participation in decision-making
 - Fewer people remaining undecided



THE COCHRANE COLLABORATION®

CHOICE OF ELECTIVE SURGERY





A CHORUS OF VOICES CALLING FOR SDM

























SDM: IMPLEMENTATION NEEDS

- Patients interested in being informed and activated
- Practical protocols for routine use of decision support tools
- Health care systems with incentives for good "decision quality" rather than simply "more is better"
- Clinicians and hospitals receptive to patient participation

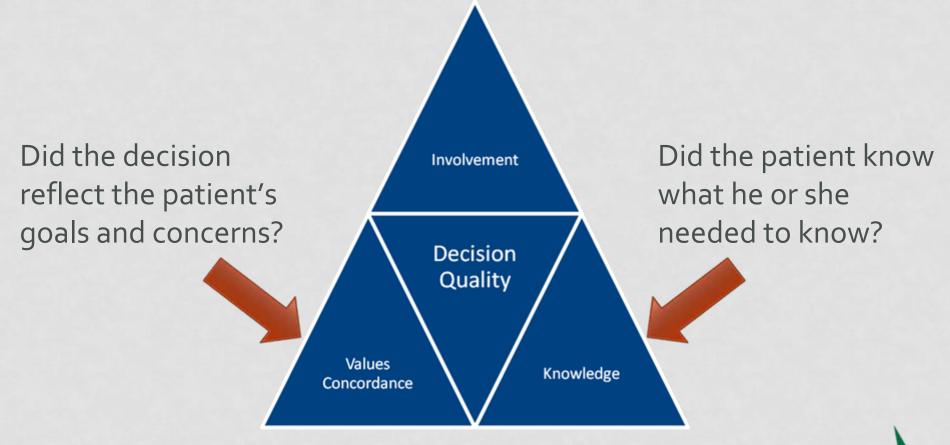




Did the patient know a decision was being made?

Did the patient know the pros and cons of the treatment options?

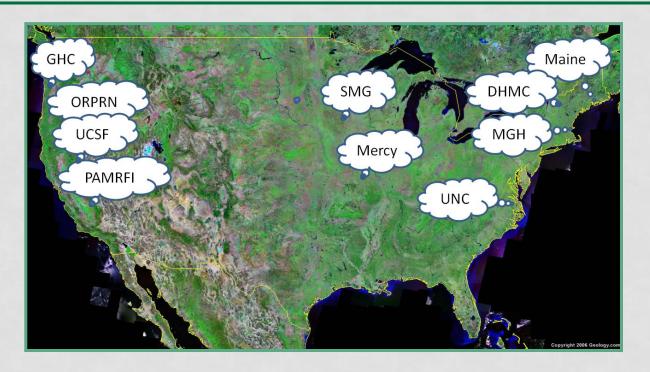
Did the provider elicit the patient's preferences?





DEMONSTRATION SITE PROGRAM

Objective: to demonstrate that the use of patient decision aids and the process of shared decision making can effectively and efficiently become part of day-to-day care





Key Objectives For Successful Implementation of SDM with DAs

Engage Providers and Staff

Define Target Population

Identify & Engage Patients

Distribute DAs

Encourage Viewing

Have SDM Conversation

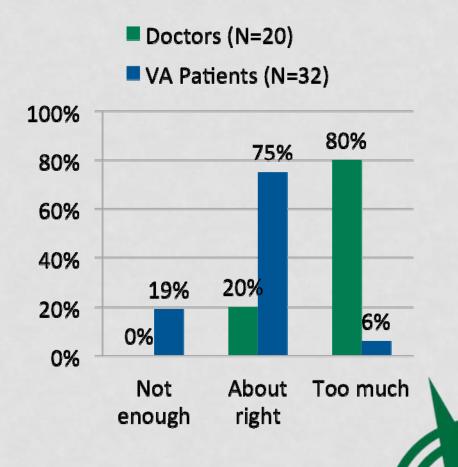
Measure Impact

Provide feedback

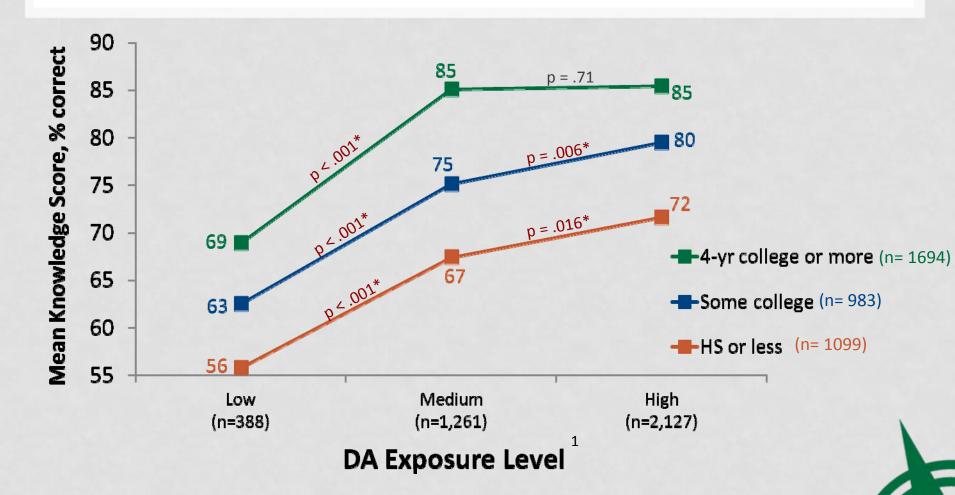


TESTING OUR FIRST 30-MINUTE BPH PROGRAM

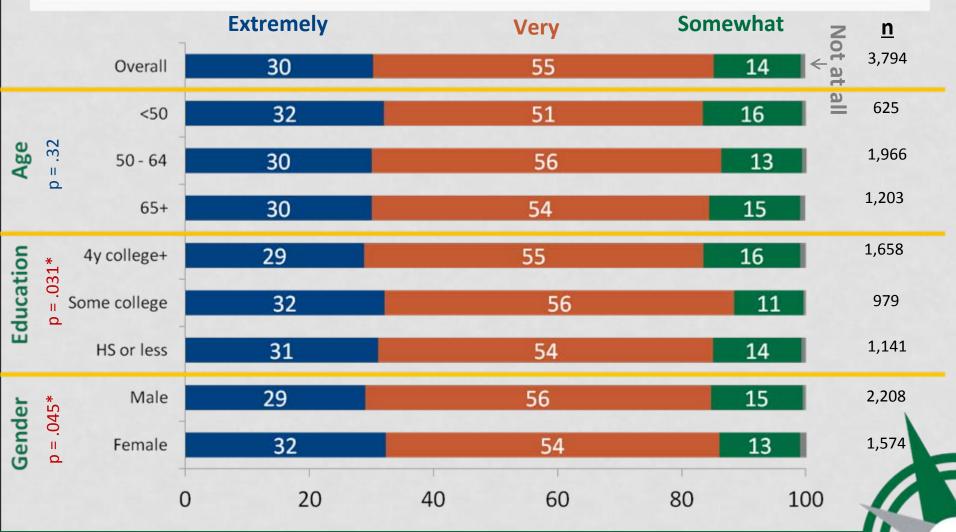
How would you rate the amount of information?



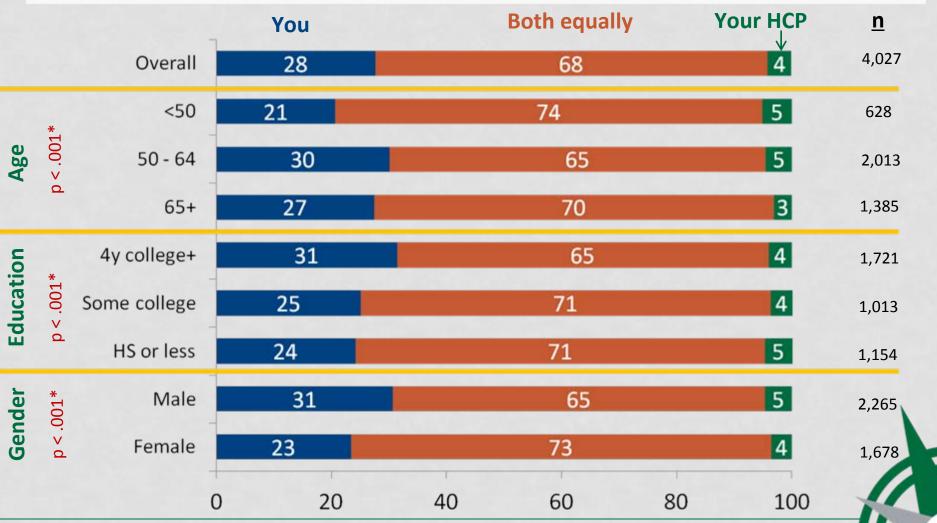
KNOWLEDGE SCORES BY DA EXPOSURE LEVEL: EDUCATION LEVEL



IMPORTANCE RATINGS BY DEMOGRAPHIC GROUP



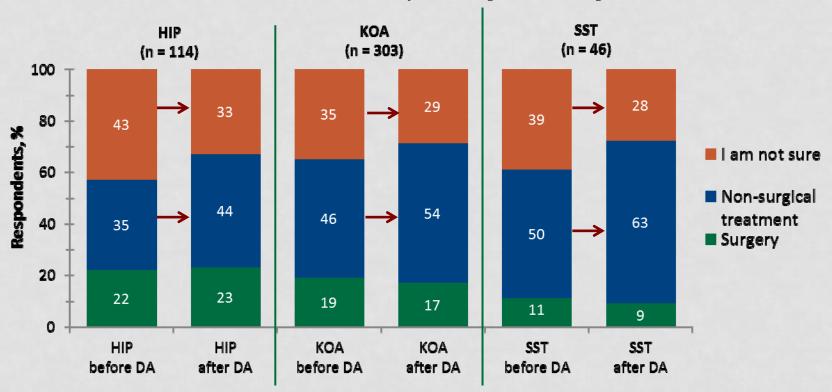
DECISION ROLE PREFERENCES BY DEMOGRAPHIC GROUP



Includes all valid demonstration site surveys in Illume database distributed in a primary care setting as of 8/1/12 (unweighted) *Statistically significant (p \leq 0.05) (Chi square test)

UNDECIDED PEOPLE TEND TO MOVE TOWARD NON-SURGICAL OPTIONS

Question: "At this time, what are you leaning toward doing?"*



HIP AND KNEE DECISION AIDS AT GROUP HEALTH

- Introduced pDAs for hip/knee arthroscopy candidates in 2009
- Reached 28% of eligible knee (N=3510)and 41% of hip patients (N=820)
- Over 6 months:
 - 38% fewer knee replacements
 - 26% fewer hip replacements
 - 12-21% lower costs







THE HVHC CMMI PROJECT

- CMMI Innovation Grant
- "HVHC: Engaging Patients to Meet the Triple aim"
- 16 member systems (~50 million served) will deploy "patient and family activators"
- Coaching and pDAs for DM, heart failure, back surgery, hip/knee arthroplasty

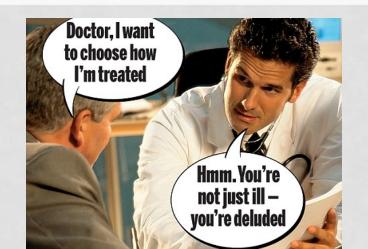
THE DARTMOUTH INSTITUTE

FOR HEALTH POLICY & CLINICAL PRACTICE



THANK YOU!

MBARRY@IMDFOUNDATION.ORG WWW.INFORMEDMEDICALDECISIONS.ORG

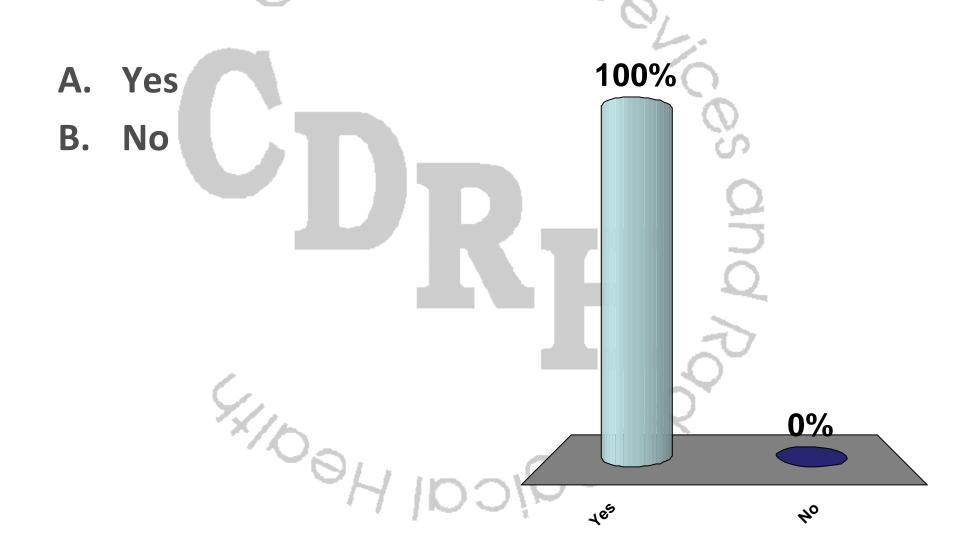




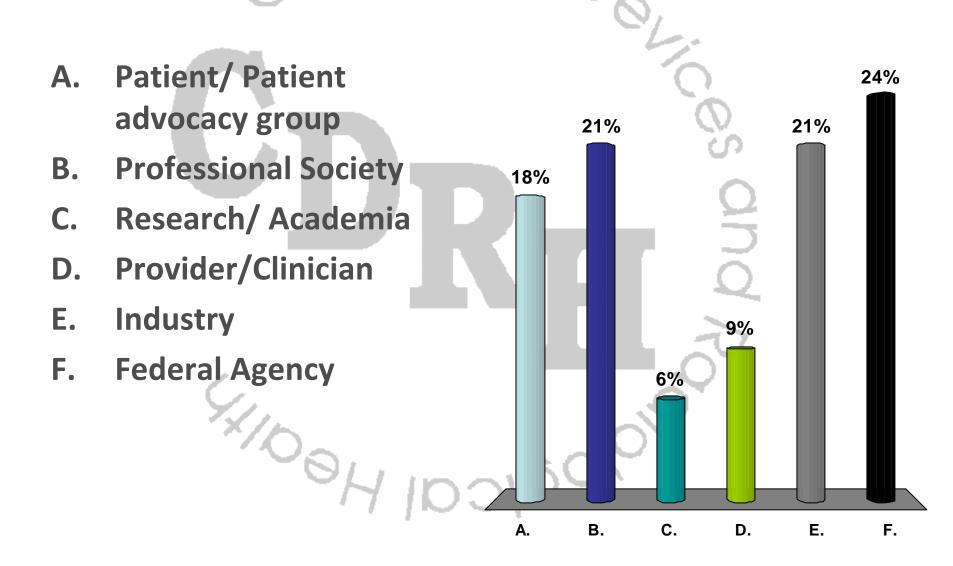
Day Two Wrap Up Strategies Going Forward Michelle McMurry-Heath, M.D., Ph.D.

- 1. Audience Participation
- 2. Panelist Summaries
- 3. Steps Going Forward

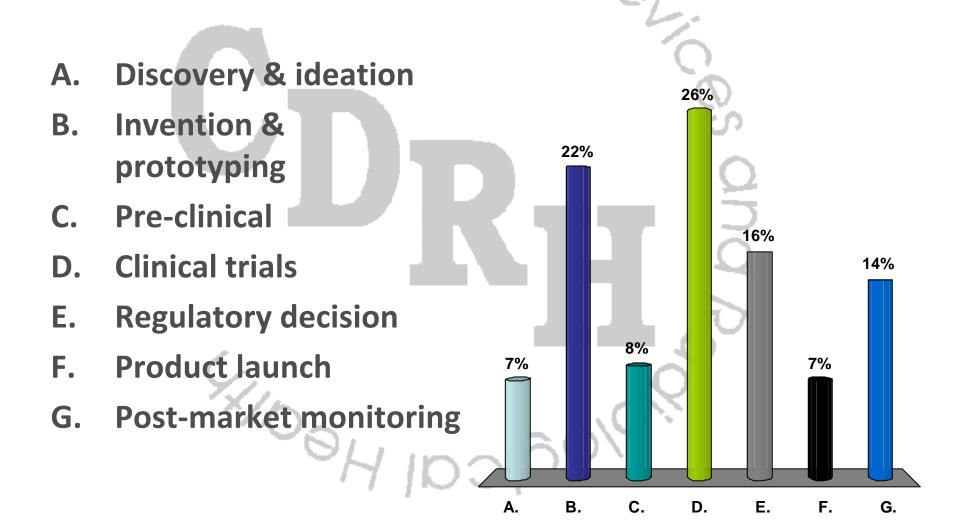
Is your clicker working?



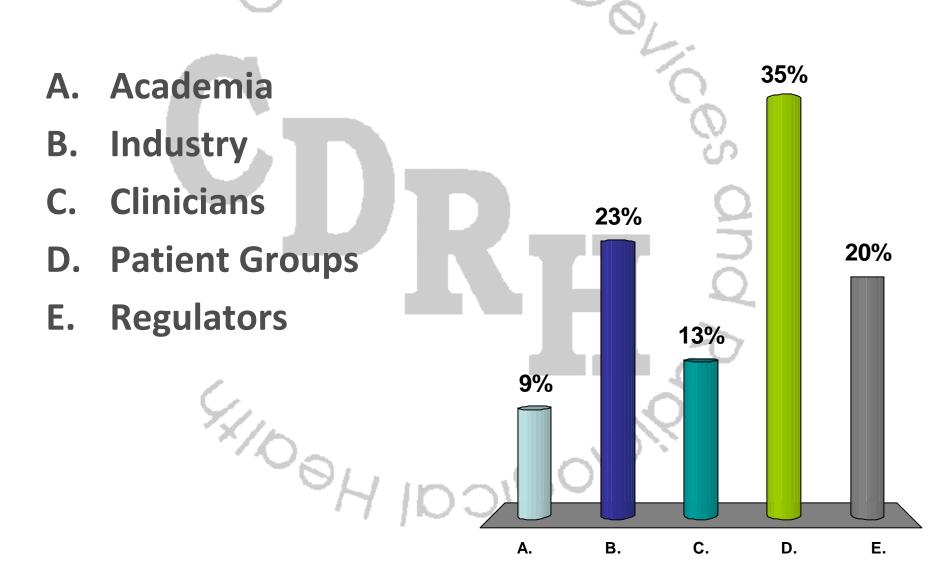
Please identify your affiliation:



Where in the medical device total product lifecycle (TPLC) could you see patient preference information best utilized?



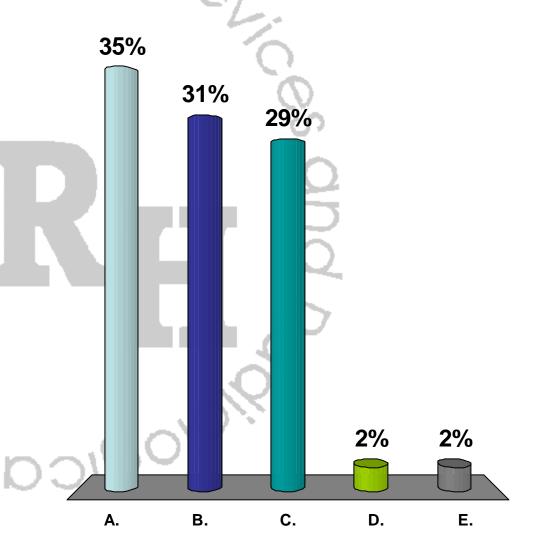
Who is best situated to collect patient preference information?



Where and how should patient preference information be communicated?



- B. Device labeling
- C. Health communication
- D. FDA Website
- E. Other



Day Two Wrap Up Strategies Going Forward Michelle McMurry-Heath, M.D., Ph.D.

- 1. Audience Participation
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Moderator: Michelle McMurry-Heath, M.D., Ph.D.

Associate Director for Science

CDRH/Office of the Center Director

Panel: Bray Patrick-Lake, M.F.S.

Clinical Trials Transformation Initiative (CTTI)

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AdvaMed

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Research Triangle Institute (RTI-Health Solutions)

Gregg Rosenberg, Ph.D.

WiserTogether, Inc.

William Murray

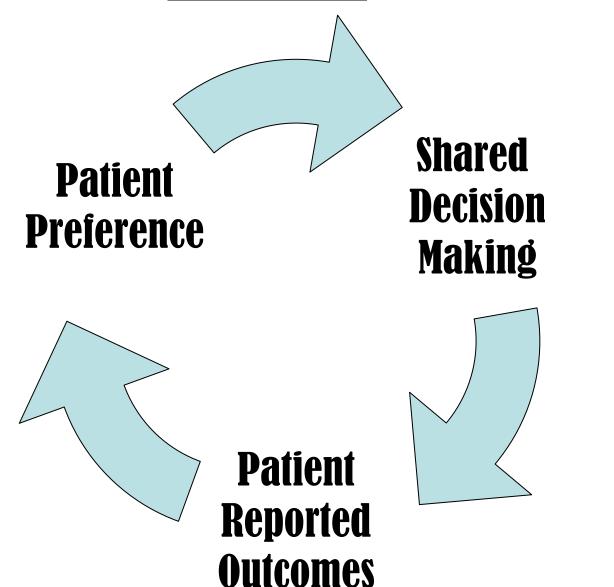
Medical Device Innovation Consortium (MDIC)



PATIENT PREFERENCE AND MEDICAL DEVICES

/Patients What Matters? √ Context **Methods** YB-R Ratio Y The TPLC Parinerships Y Risk Communications

Total Patient Lifecycle



centerforpo

Thank you for attending.

Please submit any additional questions and comments to the public docket.

Please remember to return your badges and clickers.